In retail, where companies can go quickly from rags to riches – or riches to rags – the customer’s perception of, and experience with, your brand is critical not only to staying in business, but growing your business as well. Qualex can enable retailers across all segments – apparel, grocery, specialty, general merchandise, online and hardlines...

More

In these challenging and rapidly evolving times we have seen stricter environmental regulations and public demands on their operational responsibilies, forcing Oil & Gas companies to manage their risk continously and even attempt to predict the future. With preductive analytic solutions companies are better equiped today than ever before. Our success in providing such solutions to the industryis attibuted to:

* + Full adoption of the FI&R analytical diagnosis & modeling methodology. This methodology seamlessly aligns engineering and analytical approaches.Full adoption of predictive models and issued predictive alarms and alerts, by the client’s organization (operators and domain service organization).
  + Full predictive surveillance service for multi-vendor equipment and holistic processes, integrated in the daily operational activity.
  + Customer’s acknowledged benefit: elimination of multiple contractual points for niche/product services with many equipment vendors – now one single surveillance system in place.

**Some of our clients include:**



**Qualex projects with Shell, BP and Devon Energy included:**

* Implementation and operation of collaborative engineering centers of excellence.
* Operational equipment alert monitoring.
* Analytical Diagnosis with engineering and analytical approach/resources – frequency driven by the Predictive Surveillance input.
* Resulting in discovery of Early Predictive Indicators and Root causes.
* Creation of predictive models.
* Implementation of models and predictive alarms/alerts on a frequent basis.
* Performance gap detection and handling on continuous basis.
* Handling of Prediction of process and facility upsets.
* Adjustment and handling of predictive Alarms/alerts.
* Automatic interpretation – monitoring of performance, handling, adjustment.
* Predictive Surveillance – performance monitoring, adjustments & handling.

**Qualex Solutions Include: iQ-Support™**

**Qualex** **iQ-Support™** is an internet-driven solution for organizations that, after implementing software solutions, need additional support to maintain their system's operation. Qualex offers bundles of consulting hours from its specialized consultants in Data Integration, Data Warehousing Construction, Business Intelligence Reporting and Sophisticated Analysis. All these services are provided at a low cost, with high quality and maximum accessibility.

**The solution provides:**

* As needed support to business users.
* Intergrated reporting options.
* Adjustment of systems to local legal requirements.
* IT support for software integration and Training of support staff.
* Alert Monitoring
* Risk Management
* Support to your business users.

**Service Commitment**

Once an issue concerning the use of software is reported, Qualex agrees to assign a resource to verify the issue. In critical issues (High), this resource will be assigned within specific pre-determined business hours and for regular issues (Low and Medium), the resource will be assigned within one business day.